Joaquin Ramirez

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Website / Portfolio: https://joaquinramireztavera.com/#/

Objective: A computer programmer with keen eye to detail, team skills, sales experience, and excellent customer service eager to contribute with an opportunity as a software developer.

Experience

Manager / Print and Client Services Manager

October 2022 – January 2024   Office Depot #663   Houston, TX

- Demonstrated management skills by leading and coaching associates across all departments of the store
- Solved customer issues by providing solutions that were fair and within company guidelines
- Managed the store's print department and ensured it was running to standards and meeting sales
- Lead the store's print department to increase sales by $30,000 in 2023 compared to 2022.

Sales/Service Advisor

July 2021 – October 2022   Office Depot #663   Houston, TX

- Increased sales and numbers by actively listening to customers, delivering great customer service, and recommending the best solutions for their needs
- Developed multitasking skills, communication skills, and leadership skills by attending large volumes of customers at once and managing a team
- Maintained the store's inventory and merchandise organized by performing daily logistics duties

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Education

AAS Computer Programming Specialist

Graduation: Fall 2022   Lone Star College – North Harris   Houston, TX

Relevant Coursework: Adv Java Programming, IT Project Management, Business and Professional Communication, Web Programming, C Language, IT Essentials

AAS Game Design & Simulation Developer Specialization

Graduation: Fall 2019   Lone Star College – Kingwood   Houston, TX

Relevant Coursework: College Algebra, Level Design, Interactive Writing, Game & Simulation Programming, Adv C++ Programming, Artificial Intelligence Programming

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Released Projects

Tavera Invoice: https://friendly-cray-a8346b.netlify.app/

- A website to create and manage invoices
- A full-stack website using C#.NET Core as the backend and ReactJS as the frontend

E-commerce Website: https://comfy-unicorn-121de6.netlify.app

- An e-commerce website created as my capstone project
- This project was built using React.Js, C# .NET Core